PISO

Privacy Policy

livepiso.com · Operated by Palm Tree Properties · Last updated: November 2026

This Privacy Policy explains how Palm Tree Properties (“we,” “us,” or “our”) handles the personal information you provide through livepiso.com, including when you join the PISO waitlist. By using this site, you acknowledge that you have read and understood this Privacy Policy.

Information We Collect

We gather personal details such as your name, email address, and phone number when you voluntarily provide them through our website, including the PISO waitlist form. You may also share an optional message and your expected move-in timing.

How We Use Your Information

We use the information collected to communicate directly with you about PISO availability, pricing, private preview dates, and relevant updates. Your data may also be used to improve our services and personalize your experience. Opt-in data is used solely for direct communication from Palm Tree Properties.

Data Sharing

We do not sell, trade, or rent your personal information to third parties without your explicit consent, except as needed to provide the services you requested. Our waitlist form is processed through Formspree, a trusted service provider that handles submissions on our behalf and is expected to keep this information confidential. Mobile information and text-messaging opt-in data and consent are not shared with any third parties or affiliates for marketing or promotional purposes.

Data Security

We implement reasonable measures to protect your personal data from unauthorized access, disclosure, alteration, and destruction. However, no method of internet transmission or electronic storage is entirely secure, and we cannot guarantee absolute security.

Cookies and Similar Technologies

We may use cookies and similar technologies to collect information about your browsing activity on our website. You can manage your cookie preferences through your browser settings.

Marketing Opt-Out

You have the right to opt out of receiving marketing communications from us at any time. You can do this by following the unsubscribe instructions in the emails we send, or by contacting us directly at **hello@palmtreeproperties.com**.

Your California Privacy Rights

If you are a California resident, the California Consumer Privacy Act (CCPA) gives you certain rights regarding your personal information. You have the right to request access to the personal information we have collected about you, to request that we delete it, and to know whether it is disclosed or sold. As stated above, we do not sell your personal information. You also have the right not to receive discriminatory treatment for exercising any of these rights.

To exercise any of these rights, contact us at **hello@palmtreeproperties.com**. We may need to verify your identity before responding to your request.

Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If you believe a child has provided us with personal information, please contact us and we will take steps to delete it.

Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify you of any changes by posting the new policy on our website. Please review this Privacy Policy periodically for changes.

Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at **hello@palmtreeproperties.com**.